



Make sure the card is over the trigger point. The dot might've moved during packing or shipping...measure left to right and bottom-towards top using the measurements below. This will be the exact trigger point on your lock.

**Compact Shelf:** 11.5" left to right X 4" up

**Pistol shelf:** 18" left to right X 4" up

**Rife Shelf:** 23" left to right X 4" up

**Rustic pistol shelf:** 15" left to right X 3" up

**Rustic Rifle shelf:** 22" left to right X 3.5" up

**Flag:** 12.5" left to right X 3 3/4" up

If this doesn't work, try battery backup pack, make sure it has batteries in it. Plug it into the port and then swipe the user or manager card.