



RETURNS/EXCHANGES/REPAIRS

Please be sure to print and include this form completely filled out with your item. If the Tactical Trap wasn't what you were looking for, you can return or exchange your item within 30 days of delivery.

**Please make sure your shelf is sent back packaged carefully, using the same packing as it arrived for you. If your shelf has been mounted or altered in any way, we cannot accept it back for a refund or exchange. Your keys must be taped to the back of the shelf (not locked inside) or the refund will reflect a deduction of a 20% processing fee.

You will need to ship this back using a return service that includes tracking and damage insurance. We do not cover shipping fees on returns, exchanges, or repairs. Once we receive the package, we will reach out to you in 5 business days to confirm.

**For exchanges or repairs please make sure to fill out all information. We will email you upon receipt of your item and notify you of any additional billing expenses due via email. Please note, all shipping expenses need to be paid upfront before an exchange or repair is sent back to you.

Your package can be shipped back to the following address:

Tactical Traps
ATTN: RETURNS
10087 Raven Wood Dr
St John, IN 46373

Please print and fill out the table below and Include in Return Package:

| PLEASE CAREFULLY PRINT ALL FIELDS BELOW with the same information used to place the order: | |
|--|--|
| First and Last Name: | |
| Invoice # | |
| Mailing Address: | |
| City/State/Zip: | |
| Phone number: | |
| Email: | |
| Is this an Exchange, Repair or Refund? | |
| Reason you are returning? | |
| For exchanges, please list the item/model and color you want to exchange your unit for: | |
| For REPAIRS, please list what is wrong with your shelf and exactly what needs repair | |